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19 UNITED STATES DISTRICT COURT
20 SOUTHERN DISTRICT OF CALIFORNIA

21 JAMES WALTERS, *on Behalf of*
22 *Himself and Those Similarly Situated*

23 Plaintiff,

24 vs.

25 TARGET CORP.,

26 Defendant.

27 **CLASS ACTION COMPLAINT**

28 CASE NO. '16CV1678 L MDD

Jury Demand Endorsed Hereon

1 **CLASS ACTION COMPLAINT**

2 Plaintiff James Walters (“Plaintiff”), individually and on behalf of all others
3 similarly situated, through his undersigned counsel, alleges the following based on
4 personal knowledge as to allegations regarding Plaintiff and on information and
5 belief as to all other allegations.

6 **INTRODUCTION**

7 1. This is a proposed class action seeking monetary damages, restitution,
8 injunctive relief, and declaratory relief from Defendant Target Corp., (“Defendant”
9 or “Target”), arising from its deceptive, unfair and unconscionable practice of
10 charging Returned Payment Fees (“RPFs”) ranging from \$20-\$40 in connection with
11 its store-branded Debit RedCard (“Target Debit Card”)—which is actually not a
12 debit card at all, and functions nothing like every other debit card on the market.¹

13 2. Target, one of the first major retailers to introduce store-branded
14 “debit” cards (as opposed to store-branded credit cards), entices consumers to sign
15 up for and use the Target Debit Card by offering a 5% savings on all Target
16 purchases. By incentivizing consumers to use a Target Debit Card over other
17 electronic payment forms, Target saves on transaction costs associated with
18 processing credit card or bank-issued debit card transactions.

19 3. In addition, Target uses the Target Debit Card as a significant source of
20 revenue by assessing and collecting RPFs directly from consumers who use the card.
21 This revenue is generated by deceptive practices.

22 4. As Target is well aware, consumers increasingly prefer to use debit
23 cards for everyday purchases, as debit cards are convenient and allow purchases to
24

25 ¹ Debit cards, as Investopedia.com explains, “deduct money directly from a
26 consumer’s checking account” and “do not allow [consumers] to go into debt”
27 since the money is deducted from a consumer’s account immediately. *See*
28 <http://www.investopedia.com/terms/d/debitcard.asp> (last visited June 3, 2016); *see also* <https://www.consumer.gov/articles/1004-using-debit-cards> (last visited June 3, 2016).

1 be drawn directly and immediately from checking accounts, do not have associated
2 transaction fees for accessing their own funds, and provide consumers with
3 budgeting control and the peace of mind of making purchases without going into
4 debt.

5 5. Consumers similar to Plaintiff expect debit cards to result in an
6 immediate withdrawal from their checking accounts if sufficient funds are available,
7 or to result in a purchase declination at the point of sale if there are insufficient funds
8 to cover the purchase—indeed, these are inherent aspects of debit cards.

9 6. True debit cards, unlike the Target Debit Card, come with significant
10 consumer protections with respect to the assessment of overdraft fees. For true debit
11 cards, banks or other issuers cannot assess overdraft fees on debit card transactions
12 unless consumers affirmatively request that such insufficient funds transactions are
13 paid. This is commonly known as “overdraft protection.” Target Debit Cards have
14 no such protection.

15 7. In account documents, employee interactions, public statements and
16 marketing materials, Target bolsters and exploits these consumer perceptions
17 regarding the performance of debit cards.

18 8. But because the Target Debit Card works nothing like a true debit card,
19 transactions are processed with a severe lag time and consumers are pummeled with
20 unfair and excessive fees they did not expect. Indeed, as occurred with Plaintiff
21 Walters, Target’s deceptive and undisclosed processing practices often result in a
22 consumer paying nearly *\$100 in fees for one supposed insufficient funds event*—a
23 catastrophic penalty unheard of in the banking world for a simple overdraft.

24 9. This massive penalty occurs even when consumers, such as Plaintiff
25 Walters, make Target Debit Card transactions when they have sufficient funds in
26 their checking accounts to pay those Target transactions. Because Target delays
27 deducting those transactions from the consumer’s checking account, intervening
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1 activity means that often the consumer's checking account no longer has enough
2 funds by the time Target gets around to processing the transaction. Target then
3 assesses a RPF—even though, had Target's Debit Card worked like an actual debit
4 card, or had Target simply acted quicker to process the debits, it could have paid
5 itself for the transaction and the consumer would not have been charged a penalty
6 from either his bank or from Target. At the same time, the consumer's bank
7 sometimes also assesses a Non-Sufficient Funds fee ("NSF Fee") of \$29 or more,
8 due to Target's attempted debit, *each time that Target attempts and re-attempts to*
9 *debit the same amount from an account.*

10 10. Even if consumers do not have enough funds as they attempt to use
11 their Target Debit Card for a transaction, they expect such a transaction to be
12 declined by Target—exactly how every other debit card in the marketplace operates.
13 Target does not do this either—instead, it lures consumers into making purchases
14 they cannot cover.

15 11. In both scenarios, consumers simply do not understand that Target's
16 unconventional and unprecedented method of processing "debit card" transactions
17 will result in overdrawn accounts and crippling fees.

18 12. Because the Target Debit Card is not a true debit card, Target is not
19 authorizing purchases at the point of sale and is neither deducting nor declining
20 transactions immediately. That means that Target builds in a time lag on all Target
21 Debit Card purchases that works to the detriment of consumers.

22 13. Due to this time lag, consumers are assessed crippling RPFs. These are
23 in addition to NSF Fees consumers receive from their banks when Target belatedly
24 processes a transaction that the bank rejects. Target then continues to attempt to re-
25 debit the checking account repeatedly, until the transaction is successfully
26 completed. Each time, the consumer's bank charges an NSF Fee if the transaction
27 is declined. So, as occurred with Plaintiff Walters, one supposed overdraft on a
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1 Target Debit Card purchase can lead to nearly **\$100 or more in fees—something**
2 **Target never once discloses in the Target Debit Card marketing materials or**
3 **contract documents.**

4 14. What's more, the NSF Fees charged by Banks would be barred by
5 Federal law if the Target Debit Card were a true debit card. In other words, if
6 consumers such as Plaintiff made the same exact purchases, on the same exact dates,
7 for the same exact Target items, with a true debit card, the consumers' banks would
8 be barred by federal law from charging **any fees whatsoever** for those same
9 transactions.

10 15. That difference between \$0 dollars in fees for using a true debit card
11 and \$100 in fees for using a Target Debit Card is unconscionable, deceptive, and
12 never disclosed by Target.

13 16. What's more, Target has virtually no risk from these supposed
14 insufficient funds transactions. It simply continues to attempt to debit the
15 consumers' checking accounts until enough funds are present. In the vast majority
16 of cases, Target simply pays itself back a few days later—after having started a
17 devastating cascade of fees on consumers' checking accounts.

18 17. The potential \$100 or more double fee penalty that Target's actions
19 subject its consumers to for supposed insufficient funds events is never disclosed or
20 authorized by the card contracts. And that double penalty is obscene and
21 unconscionable—especially when, as happens in the vast majority of cases, Target
22 simply re-debits the account a few days later, is fully paid at that point, and thus is
23 unharmed.

24 **THE PARTIES**

25 18. Plaintiff James Walters is a citizen of the state of California who resides
26 in San Diego, California.

27 19. Defendant Target Corp. is a citizen of the state of Minnesota with
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1 headquarters in Minneapolis, Minnesota.

2 JURISDICTION AND VENUE

3 Jurisdiction

4 20. This Court has original subject matter jurisdiction over this proposed
 5 class action pursuant to the Class Action Fairness Act of 2005, Pub. L. No. 109-2,
 6 119 Stat. 4 (codified in scattered sections of Title 28 of the *United States Code*),
 7 under 28 U.S.C. § 1332(d), which provides for the original jurisdiction of the federal
 8 district courts over “any civil action in which the matter in controversy exceeds the
 9 sum or value of \$5,000,000, exclusive of interest and costs, and [that] is a class action
 10 in which . . . any member of a class of plaintiffs is a citizen of a State different from
 11 any defendant.” 28 U.S.C. § 1332(d)(2)(A). Because Plaintiff is a citizen of the State
 12 of California and Defendant is a citizen the State of Minnesota, at least one member
 13 of the plaintiff class is a citizen of a State different from Defendant. Further, Plaintiff
 14 alleges the matter in controversy is well in excess of \$5,000,000.00 in the aggregate,
 15 exclusive of interest and costs. Finally, Plaintiff alleges “the number of members of
 16 all proposed plaintiff classes in the aggregate” is greater than 100. *See* 28 U.S.C. §
 17 1332(d)(5)(B).

18 21. This Court has personal jurisdiction over Defendant for reasons
 19 including but not limited to the following: Defendant regularly conducts business in
 20 this District.

21 COMMON FACTUAL ALLEGATIONS

22 **CONSUMERS REASONABLY UNDERSTAND THAT DEBIT CARDS 23 RESULT IN AN IMMEDIATE DEBIT OR DECLINATION, EVEN IF 24 DEBIT CARD TRANSACTIONS DO NOT “POST” UNTIL DAYS LATER**

25 22. Debit cards, as Investopedia.com explains, “deduct money directly
 26 from a consumer’s checking account” and “do not allow [consumers] to go into
 27 debt” since the money is deducted from a consumer’s account immediately. *See*
 28 <http://www.investopedia.com/terms/d/debitcard.asp> (last visited June 3, 2016); *see*

1 also <https://www.consumer.gov/articles/1004-using-debit-cards> (last visited June 3,
2 2016).

3 23. This is the widespread, common consumer understanding, including
4 Plaintiff's understanding, of debit cards—since it is how every debit card in the
5 United States works—except, that is, for the Target Debit Card.

6 24. Every debit card transaction in the United States, except for Target
7 Debit Card transactions, occurs in two parts, whether it is a one-time transaction for
8 a routine daily purchase or whether it is a recurring debit card transaction for a repeat
9 household expense. First, authorization for the purchase amount is instantaneously
10 obtained by the merchant. When a merchant physically or virtually “swipes” a
11 customer's debit card, the credit card terminal connects, via an intermediary, to the
12 customer's bank, which verifies that the customer's account is valid and that
13 sufficient funds are available to cover the transaction's cost. If not, the transaction
14 is declined.

15 25. At this step, for debit card transactions that are approved, U.S. banks
16 immediately reduce the customer's available funds or balance by a corresponding
17 amount, but do not yet transfer the funds to the merchant.

18 26. Sometime thereafter, the funds are actually transferred from the
19 customer's account to the merchant's account.

20 27. For transactions attempted on insufficient funds, banks decline those
21 transactions immediately and the transactions are not processed. Accordingly,
22 consumers who use debit cards reasonably anticipate that funds will be deducted
23 from their account immediately, or that their transaction will be denied if there are
24 insufficient funds in their account.

25 **TARGET'S MARKETING AND SIGN-UP MATERIALS**
26 **INTENTIONALLY PLAY OFF CONSUMERS' PREEXISTING**
27 **UNDERSTANDING OF, AND PREFERENCE FOR, DEBIT CARDS**

28 28. Target well knows that many consumers prefer debit cards for many

1 reasons. In fact, in 2012 the Target Debit Card was responsible for \$4.2 billion (or
2 5.7%) of Target’s retail sales. Consumer research indicates that consumers prefer
3 debit cards as a budgeting device; because they don’t allow debt like credit cards do;
4 and because the money instantly comes directly out of a checking account.

5 29. Consumer Action, a national nonprofit consumer education and
6 advocacy organization, advises consumers determining whether they should use a
7 debit card that “[t]here is no grace period on debit card purchases the way there is
8 on credit card purchases; *the money is immediately deducted from your checking*
9 *account*. Also, when you use a debit card you lose the one or two days of ‘float’ time
10 that a check usually takes to clear.” See [http://www.consumer-](http://www.consumer-action.org/helpdesk/articles/what_do_i_need_to_know_about_using_a_debit_card)
11 [action.org/helpdesk/articles/what_do_i_need_to_know_about_using_a_debit_card](http://www.consumer-action.org/helpdesk/articles/what_do_i_need_to_know_about_using_a_debit_card)
12 (last visited June 8, 2016) (emphasis added).

13 30. Further, Consumer Action informs consumers that, “[d]ebit cards offer
14 the convenience of paying with plastic without the risk of overspending. When you
15 use a debit card, you do not get a monthly bill. You also avoid the finance charges
16 and debt that can come with a credit card if not paid off in full.” Consumer Action,
17 Understanding Debit Cards – Plastic with a Difference 3 (2007).

18 31. In other words, the key benefits of a debit card are that it allows
19 consumers to control spending and to rest assured that funds are deducted
20 immediately as they are spent.

21 32. Unsurprisingly, due to these consumer-friendly benefits, in 2015
22 consumers in the United States used their debit cards on average 21 times per month,
23 which is a 32% rise in usage over the past ten years. The amount consumers spend
24 with their debit cards is also on the rise. In 2015, Americans spent, on average,
25 \$9,291 annually with their debit card, up from \$7,807 ten years ago.

26 33. According to a 2015 study conducted by Pulse, one of the nation’s
27 leading debit/ATM networks:

28 Consumer use of debit has been nothing short of remarkable...Debit

1 has steadily gained wallet share as consumers shift their spending to
2 this payment type. The use of debit for small-ticket purchases is
3 particularly noteworthy, where one-third of all debit transaction are for
4 less than \$10 – purchases that historically would have been made with
5 cash or not at all.”

6 News Release, Pulse, Debit Industry Changes Markedly in 10 Years of Debit
7 Issuer Study (Aug. 6, 2015) (internal citations omitted).

8 34. Fully aware of the rise in consumer preference for debit cards, Target
9 intentionally exploits consumer understandings during the high-pressure, on the spot
10 sales pitches for Target Debit Cards.

11 35. Most consumers, such as Plaintiff, sign up for the debit card when asked
12 to do so by a cashier at a Target store, and are enticed with a 5% discount.

13 36. During a normal checkout, Target cashiers inform consumers that
14 purchases with the Target Debit Card are deducted directly from, and immediately
15 from, consumer checking accounts.

16 37. Target furthers the consumer perception that the Target Debit Card
17 works like a true debit card by requiring consumers to pick a unique personal
18 identification number (“PIN”) for use with the Red Card, and requiring use of that
19 PIN for purchases. It states in the Target Debit Card Agreement (the “Agreement”):
20 “You must present your Card and enter your PIN if you wish to use your Card to
21 pay for goods or services at Target retail stores.” Attached as Exhibit A is a copy of
22 the Target Debit Card Agreement.

23 **THE SO-CALLED TARGET DEBIT CARD ACTUALLY WORKS**
24 **NOTHING LIKE EVERY OTHER DEBIT CARD**

25 38. The Target Debit Card, however, is not a debit card at all.

26 39. In truth, the Target Debit Card is a shrouded electronic check—one that
27 Target does not process promptly and immediately. And unlike paper checks or
28 other electronic checks, Target does not instantly verify the presence of sufficient
funds in a checking account—though it has the capacity to do so.

1 40. Unlike a true debit card transaction, a Target Debit Card transaction
2 occurs over the Automated Clearinghouse (“ACH”) network. ACH transactions
3 occur on an entirely different network and by entirely different processes than debit
4 card transactions.

5 41. Moreover, Target intentionally delays processing these ACH debits
6 quickly and immediately. In order to save on the processing fees it must pay to ACH
7 network participants, Target groups “debit” transactions together over several days,
8 then submits giant batches for processing through the network.

9 42. This results often in delays in processing transactions up to ten days—
10 even though most ACH debit transactions in the country settle on the very next
11 business day.

12 43. If Target acted more quickly, transactions would often debit while
13 consumers still had funds in their account. Instead, Target waits days to submit
14 transactions, often in order to group different transactions together and thereby
15 minimize the store’s transaction fees.

16 44. This processing delay means that funds available in consumer checking
17 accounts at the time they made a Target transaction are often no longer available.
18 That results in RPFs charged by Target plus NSF Fees charged by consumer banks,
19 as described herein.

20 45. This need not occur. Indeed, technology widely exists for the same-
21 day, virtually instantaneous processing of ACH debit transactions. Had Target truly
22 wanted its Target Debit Card to perform like a true debit card, it could have availed
23 itself of this technology. It chose not to do so in order to save on its own transaction
24 costs, and to increase its RPF revenue on the backs of its consumers.

25 46. Moreover, in the context of paper checks, technology also is widely
26 available and widely used by virtually all major retailers to instantly check consumer
27 checking accounts to make sure that sufficient funds exist to cover a paper check.
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1 Target could easily use such technology here to ensure sufficient funds exist in a
2 checking account for a Target Debit Card transaction. It chooses not to, in order to
3 save itself transaction costs and to ensnare consumers in RPFs.

4 47. Target essentially concedes in the Agreement that it has a duty to
5 process transactions quickly and in a timely fashion, and agrees it is responsible for
6 resulting damages: “If we do not complete an EFT to or from your Deposit Account
7 on time or in the correct amount according to this Agreement, we will be liable for
8 your losses or damages.” Exhibit A p. 2.

9 48. However, Target has made the choice not to process Target Debit Card
10 transactions instantly or even quickly. It therefore does not process such transactions
11 “on time,” resulting in consumer harm.

12 **TARGET’S DEBIT CARD AGREEMENT FALSELY IMPLIES THE**
13 **TARGET DEBIT CARD WORKS LIKE A NORMAL DEBIT CARD, AND**
14 **SHROUDS THE TRUTH THAT THE TARGET DEBIT CARD IS NOT A**
15 **DEBIT CARD AT ALL**

16 49. The Target Debit Card Agreement misconstrues the debit card
17 processing and RPF practices in several ways. There is a yawning gap between
18 Target’s practices as described in the Agreement and Target’s practices in reality.

19 50. First, Target nowhere discloses that consumers are subject to a double
20 penalty for what it deems to be an insufficient funds event—a double penalty that
21 can be nearly \$100 or more, as occurred with Plaintiff Walters. Target never states
22 that consumers will be charged both an RPF and an NSF fees by his or his bank
23 during such an event—or, indeed, that consumers can be liable for *repeated* NSF
24 Fees each time Target attempts unsuccessfully to debit an account. Had that
25 disclosure been made clearly, no reasonable consumer would have risked this
26 jeopardy by using a Target Debit Card.

27 51. Plaintiff Walters would not have signed up for the Target Debit Card
28 had Target accurately informed him of the possible penalties for merely using the

1 card.

2 52. Overdraft fees are different from NSF Fees at U.S. banks. Overdraft
3 fees are charged when a banks pays a transaction even though the account lacks
4 sufficient funds. NSF Fees are charged when a bank rejects an attempted debit
5 transaction. Plaintiff and similarly situated consumers who experienced Target’s
6 RPFs incurred NSF fees in addition, not overdraft fees—and NSF Fees are never
7 once mentioned in the Target Debit Card Agreement.

8 53. The contract states that consumers may be charged “overdraft fees” by
9 their bank if they overdraw their consumer checking account, *but never discloses*
10 *that consumers will receive NSF fees from their bank for declined purchases*: “if
11 you use this Card to make a purchase that exceeds the balance in the deposit account
12 that you linked to this Card, that account may become overdrawn even if you chose
13 not to allow overdrafts with respect to a debit card issued by your Depository Bank,
14 and you may incur associated overdraft fees.”

15 54. In other words, the double jeopardy fee scenario described above occurs
16 when a bank *declines* a Target Debit Card transaction, not when a bank pays such a
17 transaction into overdraft. But Target never discloses this. It never once discloses
18 the possibility of NSF Fees from a consumer’s bank. Target’s agreement also
19 affirmatively misstates the operation of its Target Debit Card in order to exploit the
20 consumer perception of debit cards by touting the key benefit of normal debit cards:
21 that you can’t spend what you don’t have. As Target states in the Agreement:
22 “When you use your Card, *you will be limited by the amount of funds in your Deposit*
23 *Account and any available overdraft line of credit that you may have in connection*
24 *with your Deposit Account (if applicable), as of the date the Depository Bank*
25 *receives and processes an EFT.”*

26 55. This is an affirmative promise to decline transactions for which
27 insufficient funds exist. But Target does not do this—indeed, it does not even check
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1 to see if there are sufficient funds in the account, as described above.

2 56. Other Agreement provisions promise that RPFs will *only* be charged
3 when Target is ultimately not paid for a transaction—but in fact, Target charges such
4 fees even when it repays itself just days later: “The Depository Bank may return as
5 unpaid an EFT if, for example, your Deposit Account does not have sufficient
6 available funds in it to cover the full amount of the EFT, or your Deposit Account is
7 closed, or for other reasons...*In the event an EFT is returned or deemed unpaid, the*
8 *funds owed to us will become immediately due and payable to us.* You agree to pay
9 in United States dollars the full amount of the unpaid EFT and any applicable
10 Returned Payment Fees.”

11 57. The provision quoted above indicates that a RPF is assessed only if the
12 transaction is permanently returned or “deemed unpaid.”

13 58. Similarly: “If the Depository Bank returns an EFT unpaid for any
14 reason, you agree to pay a ‘Returned Payment Fee.’”

15 59. But as occurred with Plaintiff, the transactions aren’t “unpaid” at all—
16 they are simply paid with a slight delay—after Target itself already built in its own
17 delay to the process.

18 60. Moreover, at every possible turn, the Agreement shrouds the
19 differences between the Target Debit Card and all other debit cards in the United
20 States. The Agreement misdescribes and shrouds the true nature of the Target Debit
21 Card, in order to falsely promise the benefits of a normal debit card without
22 adequately disclosing the uniquely harmful and risky aspects of the Target Debit
23 Card.

24 61. For example, the Agreement states that “[y]ou agree that any EFT may
25 occur several business days after your transaction(s) have occurred and after the date
26 shown on your transaction receipt(s).” Of course, *that is also the case for true debit*
27 *cards as well*, as described above. But unlike with all other debit cards, Target
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1 neither immediately debits nor rejects Target Debit Card transactions—and it never
 2 informs consumers of that key difference. This is just the first example of where
 3 Target intentionally chose not to be clear about the important differences between
 4 the Target Debit Card and every other debit card in the country.

5 62. Target’s contract provision is especially inaccurate and deceptive
 6 because Target’s online account activity screens show Target Debit Card
 7 transactions “posting” to an account the same day or the very next day—again, just
 8 as a normal debit card often would:

9 Important Messages
 Transaction Detail

Transaction Date	Post Date	Merchant or Purchase Description	Amount
10/20/2015	10/20/2015	TARGET DEBIT CARD ACH PAY MENT	-\$102.17
10/20/2015	10/20/2015	TARGET NATIONAL CITY, CA	\$102.17
10/26/2015	10/27/2015	TARGET CHICAGO, IL INCLUDES \$20 CASH	\$57.82
10/27/2015	10/27/2015	TARGET DEBIT CARD ACH PAY MENT	-\$57.82
10/29/2015	10/30/2015	TARGET PEACHTREE CIT, GA	\$15.16
10/30/2015	10/30/2015	TARGET DEBIT CARD ACH PAY MENT	-\$15.16
11/4/2015	11/4/2015	TARGET DEBIT CARD ACH PAY MENT	-\$10.25
11/4/2015	11/4/2015	TARGET SAN DIEGO, CA	\$10.25
11/5/2015	11/6/2015	TARGET.COM 800-591-3869	\$7.17
11/6/2015	11/6/2015	TARGET DEBIT CARD ACH PAY MENT	-\$7.17

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17 63. But that is totally inaccurate: the “post” date listed on Target’s online
 18 account activity report is always many days before the funds are deducted from a
 19 consumer’s checking account.

20 64. Another time Target fails to make clear the massive differences
 21 between the Target Debit Card and true debit cards is with this provision: “You agree
 22 that you will not use your Card to make purchases for amounts in excess of available
 23 funds you have in your Deposit Account as determined by the financial institution
 24 holding your Deposit Account (‘Depository Bank’) as of the date the Depository
 25 Bank processes the EFT.” Again, with a normal debit card, balance sufficiency is
 26 “determined” immediately by the financial institution, and the transaction is
 27 “processed” immediately, at the point of sale—either resulting in a withdrawal or a
 28 declination. Again, that does not occur here.

1 65. But Target does not stop there. It actually promises that the Target
2 Debit Card will be *even more strict than a normal debit card* in terms of rejecting
3 transactions for which there are insufficient funds at the time of purchase: “You
4 agree that the dollar amount limitation on your Card may be less than the dollar
5 amount of available funds in your Deposit Account and that such dollar amount and
6 transaction limitations may change from time to time without any notice to you.”
7 But again, Target does nothing to ensure that insufficient funds transactions are
8 rejected—thus luring consumers into the double jeopardy, one-two punch of RPF
9 and NSF Fees.

10 66. For a consumer with a basic understanding of a debit card, the following
11 provision is yet another promise to reject insufficient funds transactions at the point
12 of sale: “The Depository Bank may return as unpaid an EFT if, for example, your
13 Deposit Account does not have sufficient available funds in it to cover the full
14 amount of the EFT, or your Deposit Account is closed, or for other reasons.” This is
15 yet another attempt by Target to lure consumers into believing its debit card
16 functions like a normal one.

17 67. All in all, the Agreement is riddled with inaccuracies and omissions
18 regarding the true operation of the Target Debit Card.

19 **TARGET ABUSES CONTRACTUAL DISCRETION**

20 68. To the extent the account documents do not explicitly bar the policies
21 described above, Target exploits contractual discretion to the detriment of
22 accountholders when it uses these policies.

23 69. For example, the Agreement states, “You agree that any EFT may occur
24 several business days after your transaction(s) have occurred and after the date
25 shown on your transaction receipt(s).” *See* Exhibit A p.1 (emphasis added). What
26 the Agreement fails to inform consumers is that, as a matter of fact, every EFT that
27 Target processes occurs several days later—and Target’s definition of “process” is
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1 far different from the processing of true debit card transactions.

2 70. If the Agreement told consumers the truth about the time lag associated
3 with every transaction made the Target Debit Card, consumers like Plaintiff would
4 understand that their Target Debit Card operates nothing like their other debit cards.

5 71. Additionally, the Agreement states that in the event it charges an RPF,
6 the amount will be “up to,” depending on what state the consumer is in, \$20, \$25,
7 \$30, \$35, or \$40. Again, what the Agreement fails to inform consumers is that as a
8 matter of fact, Target always charges the *maximum amount* allowed under the
9 Agreement for every RPF. This is true even when Target continues to debit a
10 consumers account and pays itself just 1 or 2 days later. Any good faith
11 understanding of the “up to” promise would require Target not to charge the
12 maximum RPF on a transaction for which it was paid with just a short delay—
13 especially if, as occurred with Plaintiff Walters, sufficient funds existed at the time
14 Target Debit Card transaction was initiated.

15 72. Target uses all of these contractual discretion points to extract RPF on
16 transactions that no reasonable consumer would believe could cause such fees.

17 **MYRIAD CONSUMER COMPLAINTS INDICATE THAT**
18 **CONSUMERS DO NOT UNDERSTAND THE RED CARD IS NOT A TRUE**
19 **DEBIT CARD—AND TARGET KNOWS THIS**

20 73. Plaintiff is not the only reasonable consumer deceived by Target’s
21 deceptive, unfair and unconscionable practice of charging RPFs in connection with
22 the Target Debit Card.

23 74. Online complaints indicate that numerous consumers were duped into
24 paying the deceptive RPFs. To demonstrate, one consumer describing the Target
25 Debit Card explains: “My primary complaint, however, is that Target advertises
26 this card as being ‘just exactly like your bank debit card, accept that you also
27 receive 5% off!’ The actual situation is that the charges are treated as electronic
28 checks. I was told this today by Target’s debit card department. To advertise the

1 debit card as a ‘debit card’ rather than as a quicker means to make an electronic
2 check is misleading. Considering that this is happening in different Targets in
3 different parts of the country indicates that the company has used this tactic to
4 encourage customers to sign up for a debit with them. That's misleading, plain and
5 simple. It's bad business. In a day and age of questionable banking techniques by
6 companies, this is pretty poor means of advertising their product.”

7 [http://www.complaintsboard.com/complaints/target-corporation-jacksonville-](http://www.complaintsboard.com/complaints/target-corporation-jacksonville-north-carolina-c389290.html?page=4)
8 [north-carolina-c389290.html?page=4](http://www.complaintsboard.com/complaints/target-corporation-jacksonville-north-carolina-c389290.html?page=4) (last visited June 28, 2016).

9 75. Another consumer complains that she “was under the impression that
10 the debit card worked like a debit card because it says it's a DEBIT card.” She also
11 understood that his Target Debit Card would function like all of her other debit
12 cards and deduct funds immediately and deny transactions if there were
13 insufficient funds in the linked bank account. However, much to her surprise, the
14 transaction was processed a number of days later at a time when her linked bank
15 account no longer had sufficient funds. The result was a \$30 RPF charge from
16 Target. *See* [http://blog.credit.com/2012/08/what-you-should-know-about-store-](http://blog.credit.com/2012/08/what-you-should-know-about-store-brand-debit-cards-61250/)
17 [brand-debit-cards-61250/](http://blog.credit.com/2012/08/what-you-should-know-about-store-brand-debit-cards-61250/) (last visited June 8, 2016).

18 76. Reasonable consumers like Plaintiff, are routinely deceived by
19 Target's deceptive, unfair and unconscionable practice of charging RPF's in
20 connection with the Target Debit Card.

21 **HOW CONSUMERS ARE HARMED**

22 77. The Target Debit Card's failure to operate like every other debit card
23 in the United States by: (1) confirming that a consumer's account has sufficient
24 funds at the time of purchase; and/or (2) instantly deducting the transaction amount
25 from consumers' accounts results in consumers such as Plaintiff routinely being
26 charged expensive and unfair RPFs, and additional NSF charges.

27 78. For instance, if a consumer that uses his Target Debit Card has
28

1 sufficient funds in the linked account to cover the transaction on the transaction date,
2 but, by day 4, when Target finally attempts to debit the transaction amount, the
3 account has insufficient funds, the consumer is charged an RPF from Target and an
4 NSF Fee from his bank.

5 79. Likewise, if a consumer that uses his Target Debit Card has insufficient
6 funds in the linked account to cover the transaction on day 1, Target will still approve
7 the transaction and eventually charge the consumer an RPF, with the consumer's
8 bank also assessing an NSF Fee.

9 80. Making matters worse, after Target charges an RPF, it keeps attempting
10 to debit the consumer's account until it gets paid. Thus, Target almost always gets
11 paid a few days later, but charges the unreasonable RPF regardless of whether it is
12 successful or not in collecting the transaction amount. Moreover, the consumer's
13 bank charges repeated NSF Fees each time Target attempts and re-attempts to deduct
14 the same transaction amount when there are insufficient funds.

15 81. Accordingly, Target's unreasonable delay in processing transactions
16 and failure to verify that accounts have sufficient funds to cover transactions results
17 in consumers paying deceptive and expensive RPFs, in addition to bank-imposed
18 NSF Fees.

19 82. For example, Plaintiff Walters used his Target Debit Card to make a
20 purchase at a Target in San Diego, California on December 1, 2015, in the amount
21 of \$85.37. Plaintiff had sufficient funds in his checking account to pay for that
22 transaction on that day.

23 83. Plaintiff would not have made the transaction using his Target Debit
24 Card if he had known he would be assessed fees as described below.

25 84. Target did not attempt to debit the transaction amount until December
26 3, 2015, at which point Plaintiff no longer had sufficient funds in his account. The
27 reason Plaintiff Walters did not have sufficient funds in his checking account at this
28

1 point was because on December 1, 2015, Target had finally gotten around to debiting
2 *different* Target Debit Card transactions that Plaintiff had made nearly a week
3 earlier. Specifically, Target Debit Card transactions in the amounts of \$101.90 and
4 \$115.08—transactions Plaintiff had made on November 26 and November 27
5 respectively—were not debited until December 1. In other words, this is another
6 example of the devastating impact that Target’s time-lag for processing Target Debit
7 Card transactions has on consumers.

8 85. Because Plaintiff had insufficient funds in his account at the time Target
9 finally attempted to debit \$85.37 for his December 1 purchase, Plaintiff’s bank
10 charged him a \$29 NSF Fee on December 4.

11 86. Target then attempted to re-debit the account on December 10, 2015,
12 and the transaction was successfully completed on that day.

13 87. Nonetheless, on January 7, 2016, Target charged Plaintiff an RPF for
14 the December 1, 2015 transaction in the amount of \$25.

15 88. Accordingly, Plaintiff paid \$54 in fees (a \$25 RPF plus a \$29 NSF fee)
16 for one purported insufficient funds event—even though he had sufficient funds in
17 his checking account to pay the transaction at the time it was made.

18 89. Plaintiff Walters also made two Target Debit Card purchases at a Target
19 in San Diego on March 19, 2016 in the amounts of \$36.89 and \$91.79, respectively.
20 Unbeknownst to Plaintiff, Target approved these transactions even though Plaintiff
21 did not have sufficient funds in his checking account at this time.

22 90. Plaintiff would not have made the transactions using his Target Debit
23 Card if he had known he would be assessed fees as described below.

24 91. According to Plaintiff’s Target Debit Card activity report provided by
25 online by Target, Target “posted” the transactions as a group—in the amount of
26 \$128.68—on the very next day, March 20.

27 92. That was not true. In actuality, Target did not even attempt to debit
28

1 Plaintiff's checking account until March 21. At that time, there were not sufficient
2 funds to pay the \$91.79 transaction, and that transaction was declined by Plaintiff's
3 bank. The \$36.89 transaction was successfully completed on that day.

4 93. Target's online account activity report shows that, eleven days later, on
5 March 31, 2016, Target again attempted to debit Plaintiff's checking account for
6 March 19, 2016 transaction of \$91.79.

7 94. But again, that was not true.

8 95. In actuality, Target did not attempt to re-debit the transaction amount
9 until April 4, 2016—two full weeks after the initial purchase. By the end of the
10 banking day on April 4, 2016, Plaintiff again did not have sufficient funds in his
11 account to complete the transaction successfully. But for the entire period between
12 March 25 and April 3—a time period in which Target could have debited the
13 transaction amount—Plaintiff had an average of \$350 in his account, which easily
14 would have allowed the transaction to be completed during that period.

15 96. Yet, Target inexplicably did not debit the funds then, but waited nearly
16 two weeks to do so.

17 97. Target then attempted to debit the account on April 18 and the
18 transaction was successfully completed at that time.

19 98. On May 17, 2016—or about one month after the transaction was finally
20 paid—Target charged Plaintiff a \$35 RPF.

21 99. Accordingly, Plaintiff paid a total of \$89 in fees for one purported
22 insufficient funds event.

23 CLASS ALLEGATIONS

24 100. Pursuant to Federal Rule of Civil Procedure 23, Plaintiff brings this
25 action on behalf of himself and a class of similarly situated persons defined as
26 follows:

27 All Consumers in the United States who, within the applicable statute
28 of limitations preceding the filing of this action to the date of class

1 certification, incurred Returned Payment Fees in connection with their
2 Target Debit Cards (“Class”)

3 101. Excluded from the Class is Defendant, any entities in which it has a
4 controlling interest, any of its parents, subsidiaries, affiliates, officers, directors,
5 employees and members of such persons’ immediate families, and the presiding
6 judge(s) in this case, their staff, and his, her, or their immediate family.

7 **The Proposed Class and Subclass Satisfy the Rule 23(a) Prerequisites**

8 102. **Numerosity:** At this time, Plaintiff does not know the exact size of the
9 Class; however, due to the nature of the trade and commerce involved, Plaintiff
10 believes that the Class members are well into the thousands, possibly millions, and
11 thus are so numerous that joinder of all members is impractical. The number and
12 identities of Class members is administratively feasible and can be determined
13 through appropriate discovery in the possession of the Defendant.

14 103. **Commonality:** There are questions of law or fact common to the Class,
15 which include but are not limited to the following:

- 16 a. Whether Defendant misrepresented to Plaintiff and the Class how Target
17 Debit Card transactions were processed;
- 18 b. Whether Plaintiff and members of the Class and Subclass were harmed by
19 Defendant’s misrepresentations;
- 20 c. Whether Defendant’s conduct violated California and/or South Dakota
21 law; and
- 22 d. Whether Plaintiff and the Class have been damaged, and if so, the proper
23 measure of damages.

24 104. **Typicality:** Like Plaintiff, many other consumers used the Target Debit
25 Card and believed it functioned like a typical debit card. Plaintiff’s claims are typical
26 of the claims of the Class because Plaintiff and each Class member were injured by
27 Defendant’s false representations about the Target Debit Card. Plaintiff and the
28 Class have suffered the same or similar injury as a result of Defendant’s false,

1 deceptive and misleading representations. Plaintiff's claims and the claims of
2 members of the Class emanate from the same legal theory, Plaintiff's claims are
3 typical of the claims of the Class, and, therefore, class treatment is appropriate.

4 105. **Adequacy of Representation:** Plaintiff is committed to pursuing this
5 action and has retained counsel competent and experienced in prosecuting and
6 resolving consumer class actions. Plaintiff will fairly and adequately represent the
7 interests of the Class and does not have any interests adverse to those of the Class.

8 **The Proposed Class and Subclass Satisfy the Rule 23(b)(2) Prerequisites**
9 **for Injunctive Relief**

10 106. Defendant has acted or refused to act on grounds generally applicable
11 to the Class thereby making appropriate final injunctive and equitable relief with
12 respect to the Class as a whole. Plaintiff remains interested in using his Target Debit
13 Card; there is no way for them to know when or if Defendant will cease deceptively
14 charging RPFs.

15 107. Specifically, Defendant should be ordered to cease from further
16 charging RPFs.

17 108. Defendant's ongoing and systematic practices make declaratory relief
18 with respect to the Class appropriate.

19 **The Proposed Class Satisfies the Rule 23(b)(3) Prerequisites for Damages**

20 109. The common questions of law and fact enumerated above predominate
21 over questions affecting only individual members of the Class, and a class action is
22 the superior method for fair and efficient adjudication of the controversy. The
23 likelihood that individual members of the Class will prosecute separate actions is
24 remote due to the extensive time and considerable expense necessary to conduct such
25 litigation, especially when compared to the relatively modest amount of monetary,
26 injunctive, and equitable relief at issue for each individual Class member.

CAUSES OF ACTION

COUNT I

Breach of Contract including the Implied Covenant of Good Faith and Fair Dealing

1
2
3
4 110. Plaintiff incorporates and realleges by reference each and every
5 allegation contained in paragraphs 1-109 as if fully set forth herein.

6 111. Plaintiff and Target have contracted for debit card services, as
7 embodied in the Target Red Card and related documentation.

8 112. Defendant breached its express contracts with Plaintiff and members of
9 the Class by not processing transactions made with the Target Debit Card like typical
10 debit cards and charging RPFs as a result, along with the other contract breaches
11 described herein.

12 113. Under the laws of the states where Target does business, good faith is
13 an element of every contract pertaining to the assessment of overdraft fees. Whether
14 by common law or statute, all such contracts impose upon each party a duty of good
15 faith and fair dealing. Good faith and fair dealing, in connection with executing
16 contracts and discharging performance and other duties according to their terms,
17 means preserving the spirit—not merely the letter—of the bargain. Put differently,
18 the parties to a contract are mutually obligated to comply with the substance of their
19 contract in addition to its form. Evading the spirit of the bargain and abusing the
20 power to specify terms constitute examples of bad faith in the performance of
21 contracts.

22 114. Subterfuge and evasion violate the obligation of good faith in
23 performance even when an actor believes his conduct to be justified. Bad faith may
24 be overt or may consist of inaction, and fair dealing may require more than
25 honesty. Examples of bad faith are evasion of the spirit of the bargain, willful
26 rendering of imperfect performance, abuse of a power to specify terms, and
27 interference with or failure to cooperate in the other party's performance.
28

1 124. Defendant's actions were unjust because, absent the material
2 misrepresentations about the nature and way transactions are processed with the
3 Target Debit Card, they would not have been able to receive profits derived from the
4 RPFs.

5 125. Defendant has unjustly retained those ill-gotten profits and should be
6 required to disgorge this unjust enrichment.

7
8 **COUNT III**
Unconscionability

9 126. Plaintiff incorporates and realleges by reference each and every
10 allegation contained in paragraphs 1-109 as if fully set forth herein.

11 127. Target's overdraft policies and practices are or were substantively and
12 procedurally unconscionable in the following respects, among others:

- 13 a. Charging RPFs between \$20-40, even when Target is paid for the
14 transaction at issue;
- 15 b. Allowing combined penalties of \$50 to over \$100 for a single insufficient
16 funds event;
- 17 c. Target does not alert its customers that a Target Debit Card transaction
18 will trigger an insufficient funds event, and does not provide the
19 customer the opportunity to cancel that transaction, before assessing an
20 RPF;
- 21 d. The Agreement and related documents are contracts of adhesion in that
22 they are standardized forms, imposed and drafted by Target, which is a
23 party of vastly superior bargaining strength, and only relegates to the
24 customer the opportunity to adhere to them or reject the agreement in its
25 entirety;
- 26 e. RPF and NSF fees are disclosed in an ineffective, ambiguous,
27 misleading, and unfair manner;
- 28

1 f. The Agreement provided to customers is ineffective, ambiguous,
2 deceptive, unfair, and misleading in that it does not unambiguously state
3 that the Target Debit Card is not actually a debit card;

4 g. The account activity reports provided to customers are deceptive and
5 misleading in that they do not provide a reasonable method for customers
6 to follow the daily activity in their accounts as used by Target for
7 applying fees. Target thus prevents its customers from determining the
8 cause of fees and deceptively and misleadingly hides that the Target
9 Debit Card is not a debit card.

10 128. Considering the great business acumen and experience of Target in
11 relation to Plaintiff and the Class, the great disparity in the parties' relative
12 bargaining power, the inconspicuousness and incomprehensibility of the contract
13 language at issue, the oppressiveness of the terms, the commercial
14 unreasonableness of the contract terms, the purpose and effect of the terms, the
15 allocation of the risks between the parties, and similar public policy concerns,
16 these provisions are unconscionable and, therefore, unenforceable as a matter of
17 law.

18 129. Plaintiff and members of the Class have sustained damages as a result
19 of Target's unconscionable policies and practices alleged herein.

20 **COUNT IV**
21 **Conversion**

22 130. Plaintiff incorporates and realleges by reference each and every
23 allegation contained in paragraphs 1-109 as if fully set forth herein.

24 131. Target provided itself with direct access to Target Debit Cardholders'
25 checking accounts.

26 132. Target had and continues to have a duty to maintain and preserve its
27 customers' funds and to prevent their diminishment through its own wrongful acts.
28

1 133. Target has wrongfully collected RPFs from Plaintiff and the members
2 of the Class, and has taken specific and readily identifiable funds from their
3 accounts in payment of these fees in order to satisfy them.

4 134. Target has, without proper authorization, assumed and exercised the
5 right of ownership over these funds, in hostility to the rights of Plaintiff and the
6 members of the Class, without legal justification.

7 135. Target continues to retain these funds unlawfully without the consent
8 of Plaintiff or members of the Class.

9 136. Target intends to permanently deprive Plaintiff and the members of
10 the Class of these funds.

11 137. Plaintiff and the members of the National Class are entitled to the
12 immediate possession of these funds.

13 138. Target's wrongful conduct is continuing.

14 139. As a direct and proximate result of this wrongful conversion, Plaintiff
15 and the members of the Class have suffered and continue to suffer damages.

16 140. By reason of the foregoing, Plaintiff and the members of the Class are
17 entitled to recover from Target all damages and costs permitted by law, including
18 all amounts that Target has wrongfully converted.

19 **COUNT V**

20 **Violation of the "Unfair" Prong of the UCL**

21 141. Plaintiff incorporates and realleges by reference each and every
22 allegation contained in paragraphs 1-109 as if fully set forth herein.

23 142. The UCL defines unfair business competition to include any
24 "unlawful, unfair or fraudulent" act or practice, as well as any "unfair, deceptive,
25 untrue or misleading" advertising. Cal. Bus. & Pro. Code § 17200.

26 143. A business act or practice is "unfair" under the UCL if the reasons,
27 justifications and motives of the alleged wrongdoer are outweighed by the gravity
28

1 of the harm to the alleged victims. Target has violated the “unfair” prong of the
2 UCL by engaging in the conduct described herein.

3 144. The gravity of the harm to members of the Class resulting from these
4 unfair acts and practices outweighs any conceivable reasons, justifications and/or
5 motives of Target for engaging in such deceptive acts and practices. By
6 committing the acts and practices alleged above, Target engages in unfair business
7 practices within the meaning of California Business & Professions Code § 17200,
8 *et seq.*

9 145. Through its unfair acts and practices, Target has improperly obtained
10 money from Plaintiff and the Class. As such, Plaintiff requests that this court
11 cause Target to restore this money to Plaintiff and all Class members, and to enjoin
12 Target from continuing to violate the UCL as discussed herein and/or from
13 violating the UCL in the future. Otherwise, Plaintiff and the Classes may be
14 irreparably harmed and/or denied an effective and complete remedy if such an
15 order is not granted.

16 **COUNT VI**

17 **Violation of the “Fraudulent” Prong of the UCL**

18 146. Plaintiff incorporates and realleges by reference each and every
19 allegation contained in paragraphs 1-109 as if fully set forth herein.

20 147. The UCL defines unfair business competition to include any
21 “unlawful, unfair or fraudulent” act or practice, as well as any “unfair, deceptive,
22 untrue or misleading” advertising. Cal. Bus. & Pro. Code § 17200.

23 148. A business act or practice is “fraudulent” under the UCL if it is likely
24 to deceive members of the consuming public.

25 149. Target’s Agreement and advertising materials regarding the Target
26 Debit Card are fraudulent within the meaning of the UCL because they deceived
27
28

1 Plaintiff and reasonable consumers like him into believing that the Target Debit
2 Card was actually a debit card.

3 150. Target's acts and practices as described herein have deceived Plaintiff
4 and are highly likely to deceive reasonable members of the consuming public.
5 Plaintiff relied on Target's misleading and deceptive representations, and would
6 not have signed up for the Target Debit Card or made purchases with the Target
7 Debit Card had he known that it was not actually a debit card. Plaintiff suffered
8 monetary loss as a direct result of Target's practices described herein.

9 151. As a result of the conduct described above, Target has been unjustly
10 enriched at the expense of Plaintiff and members of the proposed Class.
11 Specifically, Target has been unjustly enriched by obtaining revenues and profits
12 that it would not otherwise have obtained absent its false, misleading and deceptive
13 conduct.

14 152. Through its fraudulent acts and practices, Target has improperly
15 obtained money from Plaintiff and the Class. As such, Plaintiff requests that this
16 court cause Target to restore this money to Plaintiff and all Class members, and to
17 enjoin Target from continuing to violate the UCL as discussed herein and/or from
18 violating the UCL in the future. Otherwise, Plaintiff and the Classes may be
19 irreparably harmed and/or denied an effective and complete remedy if such an
20 order is not granted.

21 **COUNT VII**

22 **Violation of the "Unlawful" Prong of the UCL**

23 153. Plaintiff incorporates and realleges by reference each and every
24 allegation contained in paragraphs 1-109 as if fully set forth herein.

25 154. The UCL defines unfair business competition to include any
26 "unlawful, unfair or fraudulent" act or practice, as well as any "unfair, deceptive,
27 untrue or misleading" advertising. Cal. Bus. & Pro. Code § 17200.
28

1 representing that their services have characteristics which they do not have
2 (1770)(a)(5) and (14)); by inserting an unconscionable provision in a contract
3 (1770)(a)(19).

4 163. Plaintiff relied on Target's false representations.

5 164. Counsel for Plaintiff will provide proper notice of their intent to
6 pursue claims under the CLRA and an opportunity to cure to Target via certified
7 mail.

8 165. Plaintiff requests this Court enjoin Target from continuing to violate
9 the CLRA as discussed herein and/or from violating the UCL in the future and to
10 order restitution to Plaintiff and each member of the proposed class. Otherwise,
11 Plaintiff, the Classes and members of the general public may be irreparably harmed
12 and/or denied effective and complete remedy if such an order is not granted.

13 166. If Target declines to address the CLRA violations and associated harm
14 Plaintiff outlines in his notice letter within 30 days, Plaintiff will amend his
15 complaint pursuant to Cal. Civ. Code § 1782(b) and (d) to seek actual and punitive
16 damages, in addition to restitution, injunctive relief, and any other relief the Court
17 deems proper.

18 **PRAYER FOR RELIEF**

19 WHEREFORE, Plaintiff, individually and on behalf of the Class, request
20 relief as follows:

- 21 1. Certification of the Class and Subclass as defined herein pursuant to Fed.
22 R. Civ. P. 23(a) and 23(b)(1), (b)(2), (b)(3), or a combination of
23 subsections;
- 24 2. Appointment of Plaintiff as Class Representative and their undersigned
25 counsel as Class Counsel;
- 26 3. Restitution of all charges paid by Plaintiff and members of the Class
27 because of Defendants' deceptive business practices as described herein;
- 28

- 1 4. Disgorgement and restitution to Plaintiff and to members of the Class and
- 2 Subclass of all monies wrongfully obtained and retained by Defendant;
- 3 5. Compensatory and actual damages in an amount according to proof at trial;
- 4 6. Statutory damages and penalties, as provided by law;
- 5 7. Prejudgment interest commencing on the date of payment of the charges
- 6 and continuing through the date of entry of judgment in this action;
- 7 8. Costs and fees incurred in connection with this action, including attorneys'
- 8 fees, expert witness fees, and other costs, as provided by law; and
- 9 9. Such other and further relief as the Court deems just and proper.

10 **DEMAND FOR JURY TRIAL**

11 Plaintiff demands a trial by jury on all issues so triable.

12 Dated: June 29, 2016

13 /s/ Jeffrey D. Kaliel
14 JEFFREY KALIEL (CA 238293)
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ostrow@kolawyers.com
edelsberg@kolawyers.com
(to be admitted pro hac vice)

Counsel for Plaintiff

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS

James Walters

(b) County of Residence of First Listed Plaintiff San Diego (EXCEPT IN U.S. PLAINTIFF CASES)

(c) Attorneys (Firm Name, Address, and Telephone Number) Jeffrey Kaliei, Tycko & Zavareei LLP 1828 L St. N.W., Suite 1000, Washington, DC 20036 202-973-0900

DEFENDANTS

Target Corp.

County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY)

NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.

Attorneys (If Known)

'16CV1678 L MDD

II. BASIS OF JURISDICTION (Place an "X" in One Box Only)

- 1 U.S. Government Plaintiff
2 U.S. Government Defendant
3 Federal Question (U.S. Government Not a Party)
4 Diversity (Indicate Citizenship of Parties in Item III)

III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff and One Box for Defendant)

Table with columns for Plaintiff (PTF) and Defendant (DEF) citizenship and business location (This State, Another State, Foreign Country).

IV. NATURE OF SUIT (Place an "X" in One Box Only)

Large table with categories: CONTRACT, REAL PROPERTY, TORTS, CIVIL RIGHTS, PRISONER PETITIONS, FORFEITURE/PENALTY, LABOR, IMMIGRATION, BANKRUPTCY, SOCIAL SECURITY, FEDERAL TAX SUITS, OTHER STATUTES.

V. ORIGIN (Place an "X" in One Box Only)

- 1 Original Proceeding
2 Removed from State Court
3 Remanded from Appellate Court
4 Reinstated or Reopened
5 Transferred from Another District
6 Multidistrict Litigation

VI. CAUSE OF ACTION

Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): 28 U.S.C. 1332(d)(2) and (6)
Brief description of cause: Breach of contract; violation of California consumer protection statutes

VII. REQUESTED IN COMPLAINT:

CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P. DEMAND \$ 5,000,001.00 CHECK YES only if demanded in complaint: JURY DEMAND: Yes No

VIII. RELATED CASE(S) IF ANY

(See instructions): JUDGE DOCKET NUMBER

DATE 06/29/2016 SIGNATURE OF ATTORNEY OF RECORD /s/ Jeffrey Kaliei

FOR OFFICE USE ONLY

RECEIPT # AMOUNT APPLYING IFP JUDGE MAG. JUDGE

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I.(a) Plaintiffs-Defendants.** Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence.** For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys.** Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction.** The basis of jurisdiction is set forth under Rule 8(a), F.R.Cv.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.
 United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.
 United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.
 Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.
 Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; **NOTE: federal question actions take precedence over diversity cases.**)
- III. Residence (citizenship) of Principal Parties.** This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit.** Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerk(s) in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin.** Place an "X" in one of the six boxes.
 Original Proceedings. (1) Cases which originate in the United States district courts.
 Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.
 Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.
 Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.
 Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.
 Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.
- VI. Cause of Action.** Report the civil statute directly related to the cause of action and give a brief description of the cause. **Do not cite jurisdictional statutes unless diversity.** Example: U.S. Civil Statute: 47 USC 553 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint.** Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.
 Demand. In this space enter the actual dollar amount being demanded or indicate other demand, such as a preliminary injunction.
 Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.
- VIII. Related Cases.** This section of the JS 44 is used to reference related pending cases, if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

Exhibit A

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Target Debit Card™ Agreement

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This agreement explains how your Target Debit Card ("Card") will work. It also explains the terms that both you and we agree to follow with respect to this Card. In this Agreement "we," "us," and "our" mean Target Corporation. "You" and "your" mean everyone who is liable for purchases made using this Card. By your use of this Card, you agree to the terms of this Agreement. This Card may be used only for personal, family or household purposes.

- 1. YOUR PAYMENT AGREEMENT** — By using your Card, you authorize us to initiate an electronic fund transfer ("EFT") for the full amount of the transaction and any related fees from your designated deposit account at another financial institution ("Deposit Account"). You represent and warrant to us that you are an owner of your Deposit Account and you are authorized to make EFTs to and from your Deposit Account. You also represent and warrant to us that your Deposit Account is held at a bank located in the United States. If you have designated an Authorized User to us, you agree to be individually responsible for all EFTs made by your Authorized User. You also authorize and agree to pay for all EFTs made by anyone you allow to use the Card. In this Agreement, "PIN" refers to the personal identification number associated with your Card and any other personal identification number you use to authorize a purchase using the Target Debit Card, including any PIN or password that you use to access any mobile wallet where you store your Target Debit Card number. You agree that you understand the nature and importance of your Card and PIN and you will safeguard your Card and all PINs to prevent against unauthorized use. There may be circumstances when we will not require you to enter your Target Debit Card PIN to make a purchase if you authorize the purchase using another method. For example, we may not require you to enter your Target Debit Card PIN if you have already provided a separate PIN to access your Card in a mobile wallet that we accept. Even if you do not enter your Target Debit Card PIN to make a purchase, you still authorize any such EFT and the terms and conditions of this Agreement apply to any such EFT. You agree that any EFT may occur several business days after your transaction(s) have occurred and after the date shown on your transaction receipt(s). This Card is issued by Target Corporation. It is not issued by the financial institution that maintains the deposit account that you have linked to your Card ("Depository Bank"). The terms, benefits, and protections associated with your Card may vary from those that apply to a debit card issued by your Depository Bank. For example, if you use this Card to make a purchase that exceeds the balance in the deposit account that you linked to this Card, that account may become overdrawn even if you chose not to allow overdrafts with respect to a debit card issued by your Depository Bank, and you may incur associated overdraft fees. Similarly, the liability limits applicable to this Card may be different from those applicable to a debit card issued by your Depository Bank. You agree that you will not use your Card to make purchases for amounts in excess of available funds you have in your Deposit Account as determined by the financial institution holding your Deposit Account ("Depository Bank") as of the date the Depository Bank processes the EFT. We may resubmit an EFT one or more times if the Depository Bank has not sent funds equal to the total previously requested EFT amount. Your authorization will remain in effect until we have received notification from you of your termination in such time and in such manner as to afford us and the financial institution that holds your Deposit Account to act on it. You may revoke your authorization and close your Card by calling us toll free at (888) 729-7331, or write: Target Corporation, c/o Financial and Retail Services, P.O. Box 9491, Minneapolis, MN, 55440.
- 2. ELECTRONIC FUNDS TRANSFER TYPES** — You may only use your Card to pay for goods and services at participating Target retail stores in the United States and at the Target.com website. You may not be able to use the Target Debit Card at the mobile Target.com website. We may provide you the opportunity to use your Card to make purchases of goods or services at affiliates or designated third parties that have special relationships with Target or Target.com. These offers to use your Card at affiliates of Target or designated third parties may be for a limited time only. These offers may be subject to terms and conditions in addition to or different from those provided in this Agreement, which will be described in the offer. Unless otherwise expressly stated in such offers, the terms of this Agreement shall apply to any offer. You must present your Card and enter your PIN if you wish to use your Card to pay for goods or services at Target retail stores. At the Target.com website you must enter your Card number and your PIN if you wish to pay for goods or services with your Card. If you make an exchange of an item previously purchased using your Card for another item in accordance with our merchandise exchange policy, any difference in price will be credited by EFT to, or transferred by EFT from, your Deposit Account as applicable. If you return an item previously purchased using your Card in accordance with our merchandise return policy, the amount of the return will be credited by EFT to your Deposit Account.
- 3. ELECTRONIC FUNDS TRANSFER LIMITATIONS** — When you use your Card, you will be limited by the amount of funds in your Deposit Account and any available overdraft line of credit that you may have in connection with your Deposit Account (if applicable), as of the date the Depository Bank receives and processes an EFT. For security and fraud prevention purposes, there are limits on the number of times you may use your Card and/or the total dollar amount of purchases that you may make with your Card. You agree that the dollar amount limitation on your Card may be less than the dollar amount of available funds in your Deposit Account and that such dollar amount and transaction limitations may change from time to time without any notice to you. You cannot use your Card at an automated teller machine or at non-participating retail stores or anywhere outside the United States. You cannot use your Card to make payment on any credit card accounts issued by us or any Target-branded credit card account whether the credit card is issued by us, our affiliates or our financial institution partner. We may provide you the opportunity to use your Card to authorize recurring preauthorized EFTs from your Deposit Account. If you use your Card to authorize a recurring preauthorized EFT, that authorization will remain in effect until you notify us to stop payment. To stop payment, you must contact us at least three business days before the scheduled date of the next transfer. To stop payment, contact us by calling (888) 729-7331 or write: Target Corporation, P.O. Box 9491, Minneapolis, MN 55440.
- 4. UNPAID EFTS** — The Depository Bank may return as unpaid an EFT if, for example, your Deposit Account does not have sufficient available funds in it to cover the full amount of the EFT, or your Deposit Account is closed, or for other reasons. Additionally, if you receive a credit to your Deposit Account from us due to a suspected EFT error, and we later determine there was no error, we may deem such EFT as unpaid. In the event an EFT is returned or deemed unpaid, the funds owed to us will become immediately due and payable to us. You agree to pay in United States dollars the full amount of the unpaid EFT and any applicable Returned Payment Fees. You also agree that we may suspend use of your Card until we receive payment in full of all amounts due and payable to us. If we determine you have too many EFTs that are returned as unpaid, we may terminate your Card, even if you pay the unpaid EFTs. At our option, we may obtain payment for any check or other instrument that you send to us by initiating an electronic (including Automated Clearing House) transfer from your bank account in the amount of your check or instrument. Your check or instrument will not be returned to you by us or by your bank. Your bank account may be debited as early as the same day we receive your payment. If we cannot process the electronic transfer or if the electronic transfer is returned to us, we may present the original check or other instrument, a substitute check, draft or similar instrument to obtain payment.
- 5. UNAUTHORIZED EFTS** — You will tell us AT ONCE if you believe your Card, Card number, or PIN has been lost or stolen. Telephoning us is the best way of keeping your possible losses down. You could lose all the money in your Deposit Account (plus your maximum overdraft line of credit) that can be accessed by the Card. You agree to assist us in determining the facts relating to any theft or possible unauthorized use of your Card, Card number, or PIN and to comply with the procedures we may require for our investigation.

You will not be held responsible for unauthorized use of your Card, Card number, or PIN if you have exercised reasonable care in safeguarding your Card, Card number, and PIN from loss or theft. If you did not exercise such reasonable care, the following liability limitations for unauthorized use apply:

If you tell us within four business days after you learn of the loss or theft of your Card, Card number, or PIN, you can lose no more than \$50 if someone used your Card, Card number, or PIN without your permission.

If you do NOT tell us within four business days after you learn of the loss or theft of your Card, Card number, or PIN, and we can prove that we could have stopped someone from using your Card, Card number, or PIN without your permission if you had told us, you could lose as much as \$500.

Also, if your statement from the Depository Bank shows EFTs that you did not make, you must tell us at once. If you do not tell us within 90 days after the statement was mailed to you, you may not get back any money you lost after the 90 days if we can prove that we could have stopped someone from taking the money if you had told us in time. If a good reason (such as a long trip or a hospital stay) kept you from telling us, we will extend the time periods.

If you believe your Card, Card number, or PIN has been lost or stolen call us toll free at (888) 729-7331, or write: Target Corporation, c/o Financial and Retail Services, P.O. Box 9491, Minneapolis, MN, 55440.

6. **RETURNED PAYMENT FEE** — If the Depository Bank returns an EFT unpaid for any reason, you agree to pay a "Returned Payment Fee" as follows:

Amount	State in which EFT occurred
Up to \$40	DE, FL (if EFT amount is greater than \$300), MS
Up to \$35	CA (except for first return), MD, VA
Up to \$30	AL, AK, FL (if EFT amount is \$50.01-\$300), GA, IA, KS, MN, MT, OH, SC, SD, TN, TX, WY
Up to \$25	AZ, AR, CA (first return only), DC, FL (if EFT amount is less than \$50), IL, KY, LA, ME, MA, MI, MO, NE, NV, NH, NJ, NM, NC, ND, OK, OR, RI, VT, WA, WV, WI
Up to \$20	CO, CT, HI, ID, IN, NY, PA, UT

You authorize us to initiate an electronic fund transfer for such Returned Payment Fee from your Deposit Account automatically, after we receive notice of an unpaid EFT. You agree to pay the Returned Payment Fee if any check or other instrument given as payment to us for amounts you owe in connection with your Card is not honored by your bank.

7. **DOCUMENTATION** — You can get a receipt at the time you make any EFT with your Card using one of our point-of-sale terminals at a Target retail store. If you make a purchase at the Target.com website, a receipt will be emailed to the email address associated with your order.
8. **BUSINESS DAYS** — For purposes of this Agreement, our business days are Monday through Friday. Holidays are not included.
9. **OUR LIABILITY** — If we do not complete an EFT to or from your Deposit Account on time or in the correct amount according to this Agreement, we will be liable for your losses or damages. However, there are some exceptions. We will not be liable, for instance:
- If, through no fault of ours, you do not have enough money in your Deposit Account to make the EFT; or,
 - If the EFT would go over the credit limit on your overdraft line; or,
 - If the point-of-sale terminal or system was not working properly and you knew about the breakdown when you started the EFT; or,
 - If circumstances beyond our control (such as fire or flood) prevent the EFT despite reasonable precautions that we have taken; or,
 - There may be other exceptions stated in this Agreement.
10. **CONFIDENTIALITY** — We will disclose information to third parties about your Deposit Account or the EFTs you make:
- Where it is necessary for completing EFTs; or,
 - In order to verify the existence and condition of your Deposit Account or Card for a third party, such as a consumer reporting agency or merchant; or,
 - In order to comply with government agency or court orders; or,
 - If you give us written permission; or,
 - As otherwise provided in our Privacy Policy.
- You agree to our collection, use, and sharing of information about your EFTs as provided in Target Debit Card Privacy Policy ("Privacy Policy"), which is included as part of this Agreement.
11. **APPLICATION OF PAYMENTS** — Unless otherwise required by applicable law, we will apply your EFT or other forms of payment in the following order: old Card purchases, Returned Payment Fees, and new Card purchases.
12. **SPECIAL PROMOTIONS** — Occasionally, we may provide you the opportunity to use your Card in connection with special promotions. These promotions may be subject to terms and conditions in addition to or different from those provided in this Agreement, which will be described in our offer. Unless otherwise stated, however, all terms of this Agreement shall apply to any promotion.
13. **DEFAULT** — Subject to applicable law, you will be in default under this Agreement if you violate any terms of this Agreement, including without limitation if we receive notice of an unpaid EFT, or if you become the subject of bankruptcy or insolvency proceedings. Upon default or death, subject to applicable law, we may, in our sole discretion: (a) terminate your Card, at which time the terms of this Agreement will continue until we have been paid in full; (b) require immediate payment of all unpaid EFTs and the related fees; (c) bring a legal action against you to collect money owed to us; and (d) take any other action permitted by applicable law. If we refer your Card to an attorney for collection, you must pay to us all costs and expenses of collection, including attorneys' fees, to the extent not prohibited by law.

Even if you are not in default, we reserve the right to terminate your Card privileges at any time. All Cards we issue are our property and they must be returned to us if we ask you to return them. If you have unpaid EFTs and related fees, as permitted by law, we may require that any merchandise purchased using your Card which you return be processed as a credit to the unpaid EFTs or the related fees. **Upon any termination of this Agreement by you or us, you will continue to be obligated to pay all amounts owing under this Agreement, and to otherwise perform the terms and conditions of this Agreement.**

14. **ACCORD AND SATISFACTION** — We may accept letters, checks or other types of payments showing "payment in full" or using other language to indicate satisfaction of your debt ("Disputed Amounts") without waiving any of our rights to receive full payment under the terms of this Agreement. You agree to send any Disputed Amounts to Target Corporation, c/o Financial and Retail Services, P.O. Box 9491, Minneapolis, MN, 55440.
15. **CONSUMER REPORT USE AND INFORMATION FURNISHING** — We may check information about you or your financial history with consumer reporting agencies (including credit bureaus) or others. We may also report information about you, your Card application, transactions, and our experiences with you to consumer reporting agencies, to other companies that are affiliated with us, or to others as allowed by law and our Privacy Policy. If you do not fulfill the terms of this Agreement, we may submit a negative report to one or more consumer reporting agencies. If you believe we have reported inaccurate information about you or your Card to a consumer reporting agency, you should notify us by sending your Card number and a description of the information you believe to be inaccurate to: Target Corporation, c/o Financial and Retail Services, P.O. Box 9491, Minneapolis, MN, 55440.
16. **COMMUNICATIONS WITH YOU** — We or our agents may call or text by telephone regarding your Card. You agree that we may place such calls or texts using an automatic dialing/announcing device. You agree that we may make such calls or texts to a mobile telephone or other similar device. You agree that we may, for training purposes or to evaluate the quality of our service, listen to and record phone conversations you have with us.
17. **WHAT LAW APPLIES** — This Agreement will be governed by federal law and to the extent state law applies, by the law of South Dakota. If there is any conflict between any of the terms and conditions of this Agreement and applicable federal or state law, this Agreement will be considered changed to the extent necessary to comply with the law.
18. **CHANGE OF PERSONAL INFORMATION** — You agree to tell us right away of any change in your name, address or telephone numbers, and any change in your Deposit Account information or the identifying information contained in your government-issued identification card that you used when applying for the Card.
19. **ASSIGNMENT** — We may sell, assign or transfer this Agreement and/or Card(s), or any receivables created through use of the Card(s), without notice to you. You may not sell, assign or transfer this Agreement or your Card without first obtaining our written consent.
20. **NO WAIVER** — We may waive or delay enforcing any of our rights under this Agreement without losing them.
21. **OTHER CHANGES TO THIS AGREEMENT** — We have the right to change this Agreement (including the right to add additional terms) and to apply those changes to any unprocessed or unpaid EFTs and the related fees. We will provide you with notice of any such changes as required by applicable law.



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18 *Counsel for Plaintiff and the Proposed Class*

19 UNITED STATES DISTRICT COURT
20 SOUTHERN DISTRICT OF CALIFORNIA

21 JAMES WALTERS, *on Behalf of*
22 *Himself and Those Similarly Situated*

23 Plaintiff,

24 vs.

25 TARGET CORP.,

26 Defendant.

27 CASE NO. '16CV1678 L MDD

28 **CONSUMERS LEGAL
REMEDIES ACT VENUE
DECLARATION**

I, James Walters, declare as follows:

- 1. I am a named plaintiff in this litigation.
- 2. I have personal knowledge of the matters set forth below except to those matters stated herein which are based on information and belief, which matters I believe to be true.

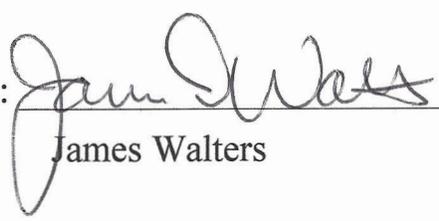
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3. If called as a witness, I could and would competently testify to the matters included herein.

4. I have made purchases with my Target Debit Card at Target stores in and around San Diego, California.

5. I am informed and believe that venue is proper in this Court under California Civil Code § 1780(d) based on the fact that the transaction at issue, or a substantial portion thereof, occurred in this district.

I declare under penalty of perjury under the laws of the United States that the foregoing is true and correct and that this declaration was executed on June 29 2016 in San Diego, California.

By: 
James Walters